# REPORT ON GUARDIAN'S FEEDBACK

Programme Name: M.A.

Department Name : Hindi

The University department of Hindi sought feedback responses from parents' on the basis of prescribed feedback forms. The following is the brief report on the feedback received.

# A. Description of the Analysis:

The department received total 34 filled feedback forms (13 forms from session 2017-19 and 21 forms from session 2018-20), from guardians. All guardians are satisfied with regular classes and standard of teaching. All are satisfied or highly satisfied on all parameters. Not a single one has complained about ragging. On the whole the feedback is satisfactory.

# B. Description of shortcomings:

Two guardians were dissatisfied on point under 6 (transparency in examination system) and one guardian was dissatisfied on point under 10(the contribution of the university in the overall development of the student).

# C. Recommendations:

We will try to ascertain the reasons for dissatisfaction by getting further feedback, and take appropriate remedial steps.

### D. Action to be taken :

As mentioned above.

Date : .....

Department of Hindi

Patna University, Patna

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# REPORT FOR TEACHER'S FEEDBACK

Programme Name: M.A.

Department Name: Hindi

The University department of Hindi sought feedback responses from two teachers on the basis of prescribed feedback forms. The following is the brief report on the feedback received.

## A. Description of the Analysis:

The department received two filled feedback forms. The responses were analysed and the analysis is described below.

Scores regarding syllabus (section A) both teachers were Agree (4) for 1917-19 and for 2018-20.

Score regarding Section B (Teaching, learning and evaluation) were agree (4).

# B. Description of shortcomings :

On the basis of the analysis of feedback it appears improvement is required in the following areas:

- Involvement of teachers in framing of syllabus.
- (ii) Better infrastructure such better class rooms, e-library, separate toilets for students (girls and boys)

## C. Recommendations:

- Greater involvement of teachers in syllabus framing.
- (ii) Better infrastructure: Separate toilets for teachers and students (male and female)
- (iii) One Librarian should be appointed.

### D. Action to be taken :

As mentioned above.

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# Programme Name: M.A., Ph.D.

# REPORT FOR ALUMNI'S FEEDBACK FORM

The University Department of Hindi, Patna University sought feedback from Alumni enrolled in programme upto 2015-18. On the basis of prescribed feedback forms, the following is a brief report on the feedback received.

### A. Description of the Analysis:

The department received nine feedback forms from alumni. The response was analysed the analysis is described below:

All nine alumni rated the department as excellent or very good on all parameters.

### В. Description of short commings

On the basis of analysis of the feedback it appears that more improvement is required in department.

#### C. Recommendations

The Department recommends the following on the basis of the feedback:

We need smart classrooms, arrangement for PowerPoint presentation and Computer Lab with internet connection.

#### D. Action to be taken

As mentioned above.

Department of Hind Patna University, Patna अध्यक्ष

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